VSL QUALITY POLICY

VSL is a global specialist construction company and a recognized expert in structural technologies, such as post-tensioned and cable-stayed structures, foundations, and ground engineering. We contribute to the design, supply and construction of major engineered structures, and maintain, repair and upgrade structural systems to guarantee performance, safety, and durability.

As part of the VSL "Greenlight Reloaded" Strategic Plan, we are accelerating our transformation to achieve profitable and sustainable growth. One of our strengths is that our country operations can serve our customers in an autonomous way, each with priorities specific to their environment.

By operating in an autonomous way, we should not understand this as independence: we are all part of a large and strong group, united by shared corporate ambitions and common goals.

We need to provide our clients with effective quality management at a global level, ensuring consistent standards and a shared commitment across all our activities and regions. Raising awareness about the importance of quality is essential, as the cost of non-quality can significantly impact on our performance, reputation, and sustainability.

By building on a solid foundation of quality, we will increase our competitiveness and ensure that we deliver the right quality on time, fully aligned with our sustainability and carbon reduction commitments. Placing quality—alongside safety—at the heart of our priorities equips us to anticipate challenges, drive continuous improvement across our global community, and secure lasting success for VSL. We must all remain constantly vigilant, actively identifying and addressing issues and opportunities for improvement, so we consistently deliver excellence for our clients, colleagues, and communities, and guarantee sustainable growth for VSL.

Our Commitments

- Prioritize quality as a core value in all our activities and throughout the value chain, ensuring we deliver exceptional, right-first-time projects and solutions for our clients.
- Establish and maintain effective Quality Management Systems according to ISO 9001, focusing on continual improvement.
- Provide the tools, processes, and training necessary so that everyone understands their quality responsibilities and is prepared to deliver excellence in their roles.
- Foster a culture of innovation and digitalization by learning from both successes and failures, and by working collaboratively to review, simplify, and optimize our processes—maximizing efficiency, minimizing waste and resource use, and reducing our carbon footprint.
- Embed the BeMore continuous improvement mindset by empowering teams to challenge existing processes, take ownership of improvements, and drive operational excellence across all projects.
- Ensure ethical behavior, integrity, transparency, and accountability in all our operations.
- Comply with group, legal, contractual, and other applicable requirements as well as recognized industry standards.
- Encourage everyone to promptly report non-conformances, communicate lessons learned, highlight good practices, suggest improvements, foster transparency, and shared responsibility for quality throughout VSL.
- Strive to understand and consider the needs and expectations of our clients, society, and relevant stakeholders, with the objective of achieving and sustaining high levels of customer satisfaction.

These commitments guide our everyday actions and decisions at every level of the organization.

Quality at the Core: Everyone's Responsibility

Quality is everyone's responsibility at VSL—from management and every team member to our subcontractors and suppliers, who are expected to adhere to our quality standards. Each of us is expected to lead by example, encourage and influence colleagues to uphold the highest quality standards and promote a culture of continuous improvement. By working together, sharing feedback, and proactively seeking ways to improve, we keep quality at the core of how we operate.

This Corporate Policy is mandatory and must be fully implemented and communicated across VSL. Managers are responsible for ensuring compliance, deploying relevant policies, and setting improvement objectives. To ensure ongoing effectiveness, we regularly review and update this policy as part of our commitment to continual improvement.

This policy is part of our foundation: quality improvement must be elevated to a key pillar of our company culture. We can only achieve this together, with everyone acting at their own level.

Sandra Chabrier-Breil
VSL Chief Executive Officer

VSL
A member of
Bouygues Construction